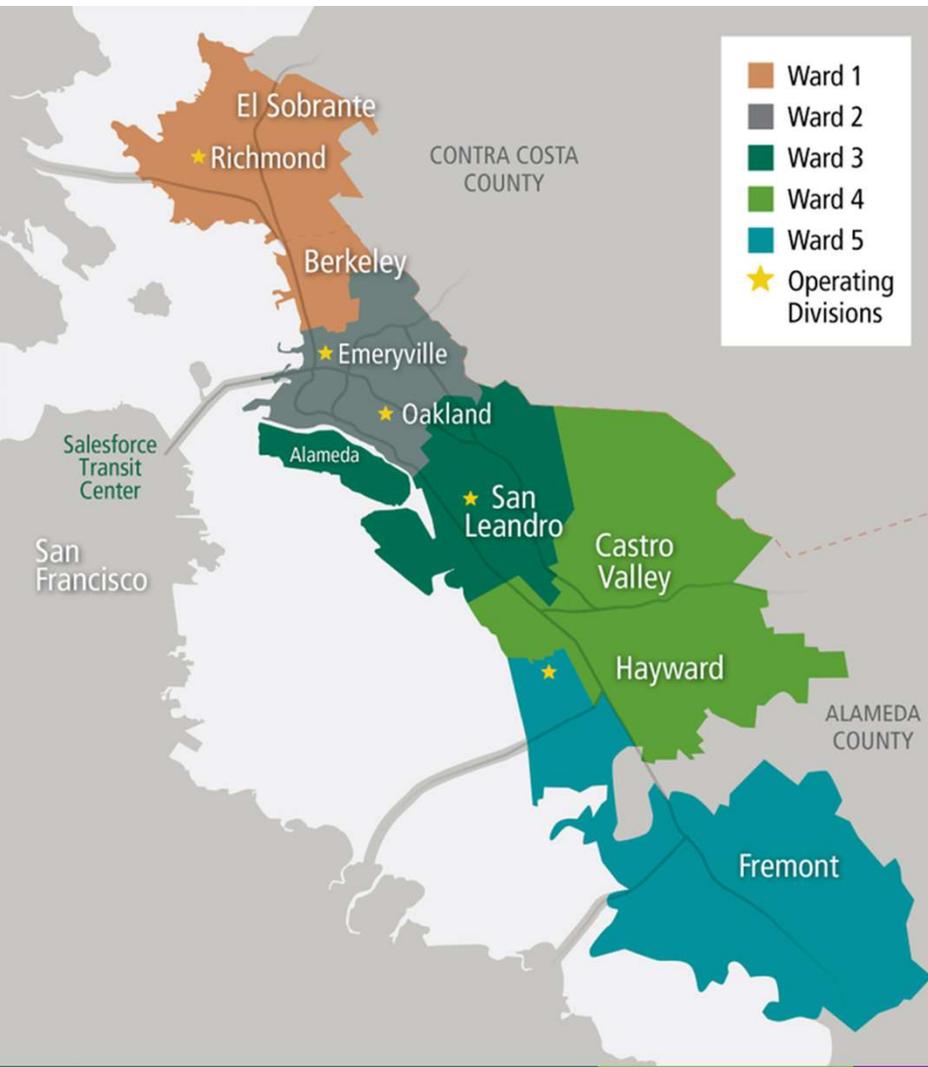
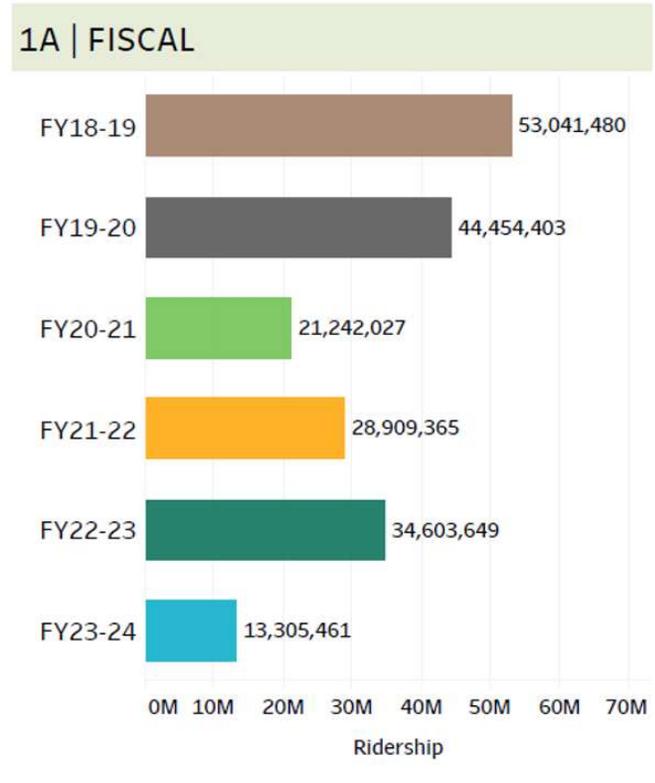


Alameda-Contra Costa Transit District (AC Transit)



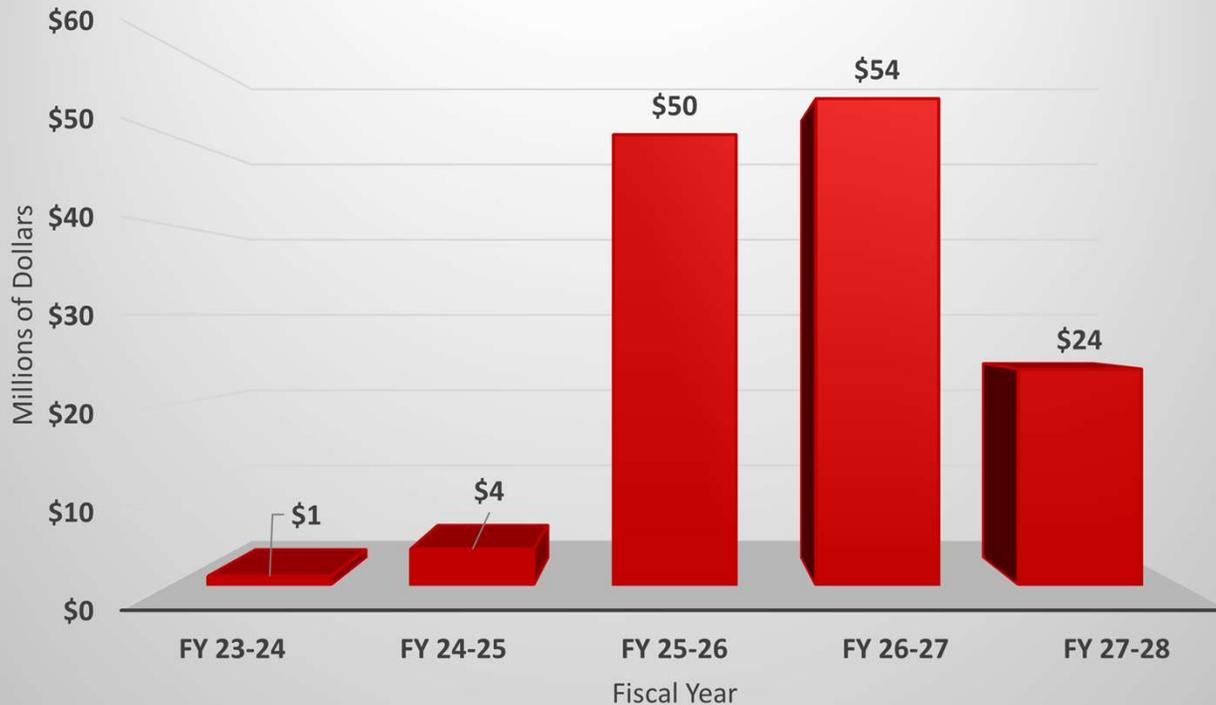
- California's largest public bus-only system
- 3rd largest bus only transit agency in U.S.
- 364 sq. miles, 1.5 million people
- **Our riders...**
 - **65% low income**
 - **75% people of color**
 - **43% riders do not have access to a car**
 - **30,000 students every school day**

Ridership: Pre-Pandemic vs. Pandemic Trends



Expected Financial Landscape

Projected \$133M, Five Year Operating Deficit



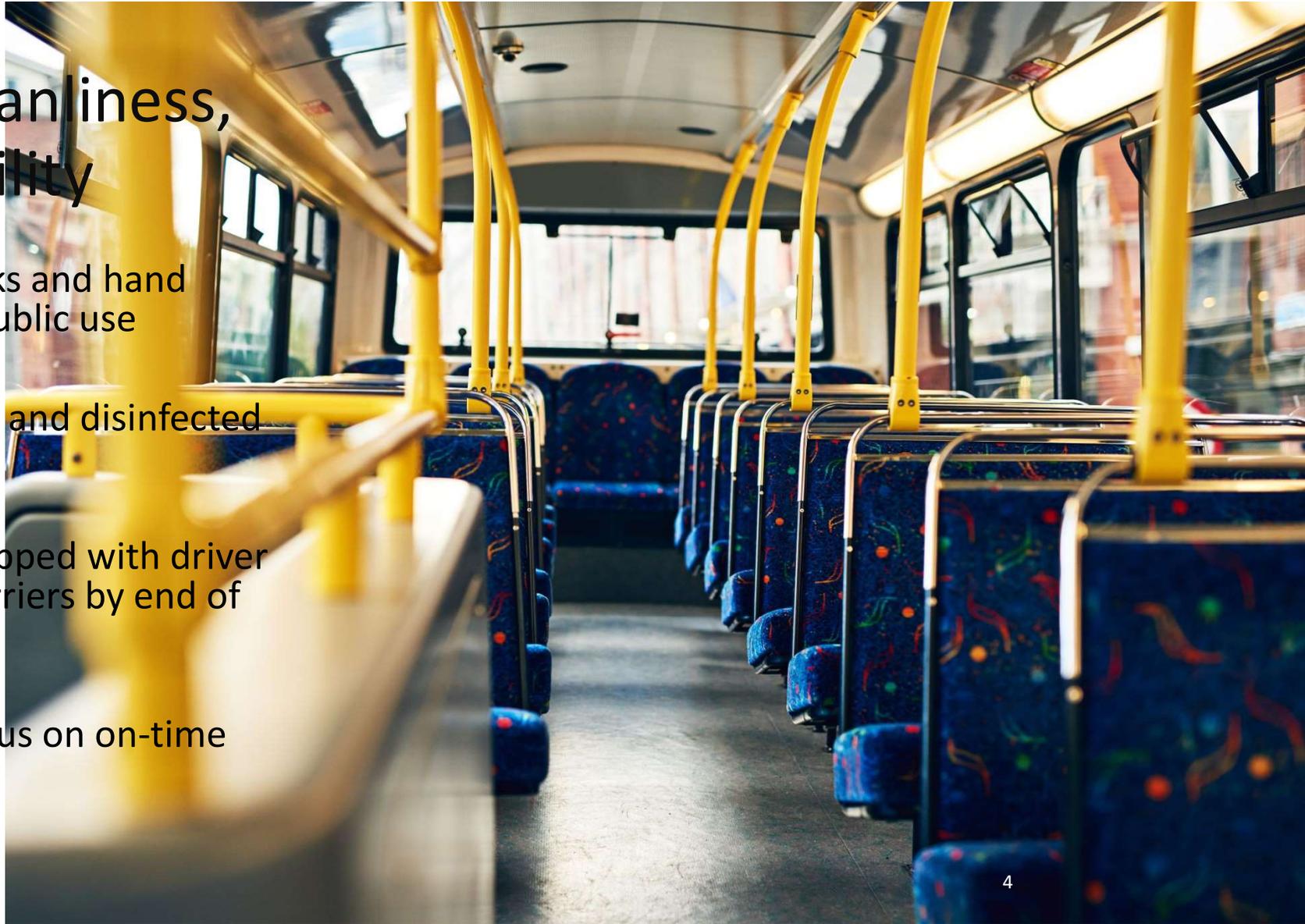
Financial Challenges:

- Inflation, increased operating costs
- Uncertain economy and hard-to-predict sales tax revenues
- Only 50% of prior farebox revenue levels, growing slowly
- Increasing healthcare costs (+13% Kaiser, +8% HealthNet)
- Increased pension funding requirements and retiree healthcare costs



Safety, cleanliness, and reliability

- Onboard masks and hand sanitizer for public use
- Buses cleaned and disinfected nightly
- All buses equipped with driver protection barriers by end of year
- Continued focus on on-time performance



AC Transit “Realign”

Improve service based on community feedback

1

Learn Rider Needs
+
Project Groundwork

Mar-Jun 2023

2

Ensure Guiding Principles
Reflect Rider Needs

Jul-Aug 2023

3

Develop 3 Draft Plan Options and Get Feedback

Sep-Dec 2023

4

Feedback on Preferred Option
+
Board Plan Adoption

Jan-Apr 2024

5

Develop Service Standards and Inform Riders about Service Changes

Apr-Sep 2024

On-going emphasis on equity and transparency in all project phases and communications





Public Engagement: Phase 3

November 1 – December 13, 2023

Shape the
future of
AC Transit's
bus
network

Review and comment on
bus service proposals
online, in person, or at a
local library.

Visit: actransit.org/realign





Recruiting and retaining bus operators is the greatest barrier to delivering our service.

- One bus operator training class per month
- Averaging 50-60 new bus operators per quarter
- \$2,000 hiring bonus and \$500 referral bonus
- Hosting in-person recruiting events (conditional on-site offers)



- Award-winning recruitment campaigns (*TV, radio, billboards, social media, and more*)