

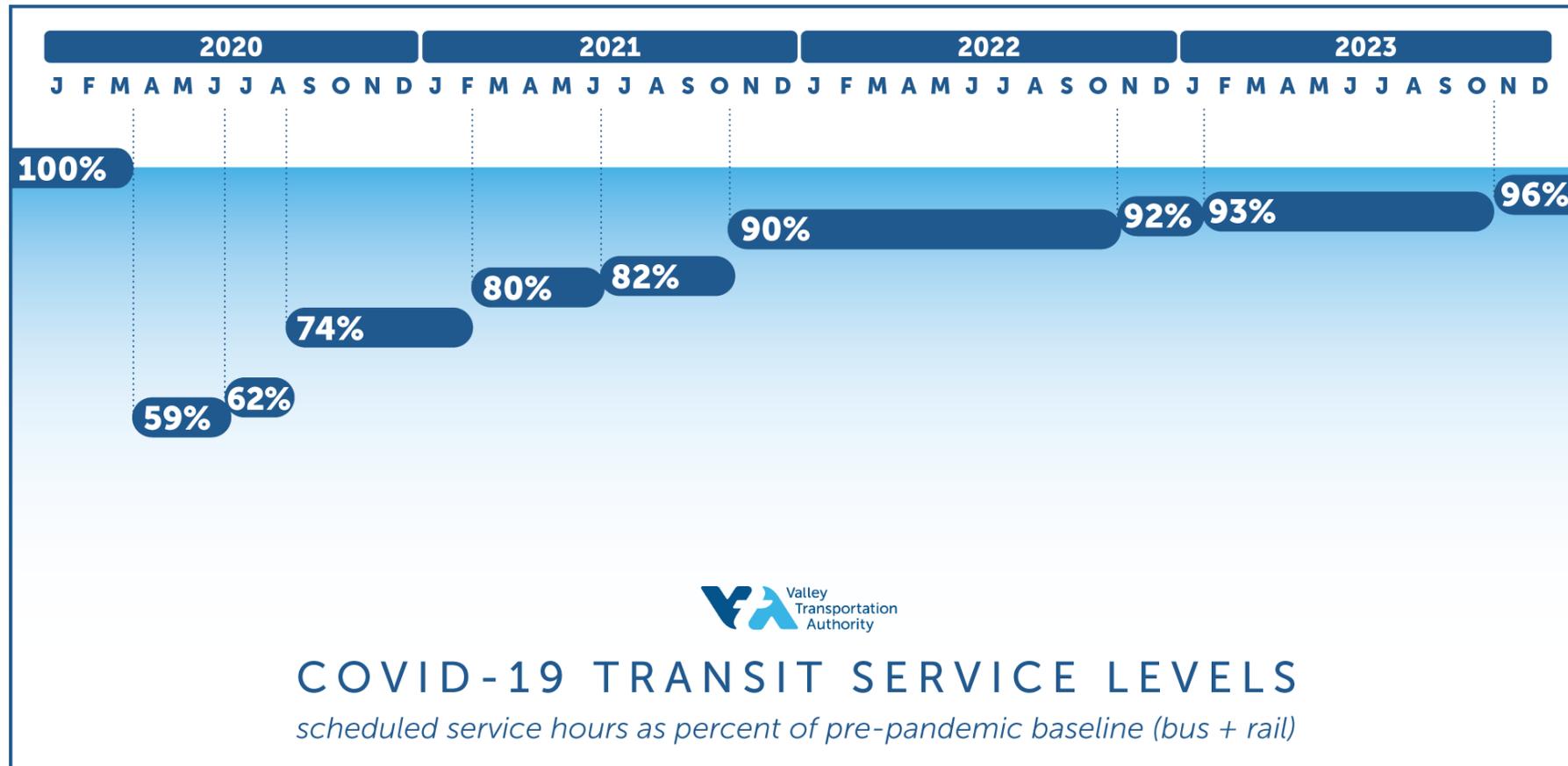
# Santa Clara Valley Transportation Authority Update

Carolyn Gonot  
General Manager/CEO

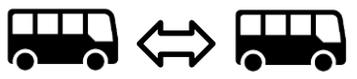
November 27, 2023

# Transit Service Restoration is Priority

- Service restoration limited by operator shortage
- Continue back-to-back recruiting and training classes
- Full service restoration through 2024 as soon as we reach sufficient operator staffing



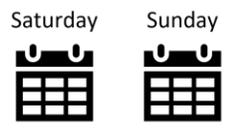
# The Visionary Transit Network is VTA's transformational plan for significantly better service



**Frequency** | all buses and trains arrive 1.5x to 2x more often



**Span** | expanded hours of operation & 24-hour service network



**Weekend Service** | Saturday & Sunday frequency + span improvements



**Service Areas** | service to new areas & better regional connections



**Transit Service Models** | innovative service models & service partnerships

**Future Efforts**

Identify new operating funds

Pursue grants for capital projects

Define implementation phases

# More service on every transit route, plus new services

		WEEKDAYS	WEEKENDS	GENERAL
Frequent Network	 <b>LIGHT RAIL</b>	15 min → 10 min + improved span	20 min → 15 min + improved span	New Owl Service Network (bus)
	 <b>RAPID + FREQUENT</b>	15 min → 10 min + improved span	20 min → 15 min + improved span	
	 <b>LOCAL</b>	60 min → 30 min 30 min → 20 min + improved span	60 min → 30 min 30 min → 20 min + improved span	upgrade some Local → Frequent
			Weekend service on <u>all</u> non-school routes	

**TRANSIT SERVICE MODELS & MARKETS**



More Express Bus Partnerships



More School Routes



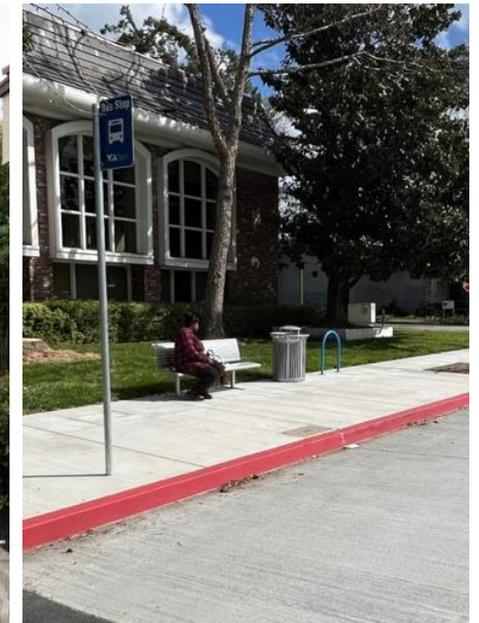
New Bus Service in New Markets



On-demand Microtransit Partnerships

# Better Bus Stops Program Overview

- Started in 2020 as an annual program to improve bus stops systemwide
- Baseline funding annually from a sales tax measure and operating budget. Funding supplemented with other capital projects, grants and new city developments along transit corridors
- Installed 100 shelters, 225 benches, 76 trash cans



# What's Next

- Implement a more robust transit network for everyday riders and for special events, including upcoming NFL Superbowl LX and FIFA World Cup 2026
- Enhance safety measures for employees and riders, including a prohibition order authority program
- Identify bus stop opportunities with cities on complete street projects and new developments

